

# “Tek” Newsletter

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Furniture Indentations

## Furniture Indentations

Recently some of you have received calls or complaints for furniture indentations marks.

Today's primary and secondary backings are manufactured from a woven thermoplastic material (polypropylene) which has a natural elasticity; therefore, carpet backings can be permanently indented from the concentrated pressure of a table, chair, leg, etc . . .

Generally speaking, dense, bulkier carpets are more susceptible to furniture indentations than less costly carpets. This is due to the fact the more surface area on a carpet the more evident this form of crushing will be.

Although all fibers used in carpet today can be affected by a lack of weight dissipation,

Olefin, being the lightest weight (i.e., having the lowest specific gravity), and the least resilient of these fibers, will be the most effected by furniture indentations. In almost all cases steaming and/or pile lifting will have little effect on complaints of this nature.

If you will refer to our Texture Retention Limited Warranty “crushing caused by furniture, including impressions left by legs of furniture is not covered by this warranty.”

In all cases, complaints of this nature are the responsibility of the Claims Department.

**\*\*This is the first in a series of once a month Tek Newsletters intended to make your job easier.**

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